

## DEPARTMENT OF THE NAVY

U.S. NAVAL HOSPITAL PSC 490 BOX 7607 FPO AP 96538-1600

IN REPLY REFER TO: 12450

00 May 23, 2006

From: Commanding Officer, U. S. Naval Hospital, Guam

To: Whom It May Concern

Subj: LETTER OF RECOMMENDATION FOR GFS GROUP

1. Forwarded, with my strongest recommendation for galley management services.

2. During their tenure as the U.S. Naval Hospital's Galley Service Contractor, they took initiative to hire a professional extermination company to eliminate a pervasive roach infestation. They increased the grades on galley Preventive Medicine evaluations. Devoted to the morale and satisfaction of the galley patrons, they commissioned and paid for a colorful wall mural. They assisted with the painting of the entire dining room and assisted with material supply through a self help program. Committed to excellence they GFS Group worked closely with the Hospital's facilities department and completed a backlog of repair and maintenance issues. They repaired and maintained equipment on their own accord with a rapid response team that was well out of their scope of responsibility. During a major JCAHO inspection the Galley received accolades thanks to their services, especially the diet clerks.

K. A. RIEF

Captain, Nurse Corps United States Navy