

30 Jun 06

From: Housing Regional Program Director, U.S. Naval Base Guam
To: Whom It May Concern

Subj: LETTER OF RECOMMENDATION

1. During my tenure as the COMNAVMAR housing director and contracting officer's representative for the housing contract, it has been a pleasure to work with GFS Group. From senior GFS managers to the most junior customer service representatives, I have been thoroughly impressed with their corporate training program, dedication to duty and visionary leadership.
2. In October 2005, GFS Group was awarded the region's housing operations and maintenance contract, which encompasses assignment and termination services for family and bachelor housing in 10 locations within the region; administration of over 1400 private rentals on the Guam economy, with annual overseas housing allowance (OHA) expenditures in excess of \$30M; government furnishings pick-up and delivery services; and maintenance and repair to government quarters, which were constructed from the 1950s through 1990s. Government performance assessment, which includes statistical sampling, and anecdotal information from customers reveals GFS has performed exceptionally well.
3. GFS continues to employ sufficient human and capital resources to ensure best value to the government and enhanced customer satisfaction. I have not doubt GFS would be a top-notch contractor for other government agencies.



D. G. MATTHEWS